



Parent Forum: 8th December 2017

FEEDBACK & ACTIONS

<p>COMMUNICATION</p> <p>Do you feel you are informed about school and your child enough? Happy with newsletters, letters, Parentmail, speaking to us or us to you?</p>	<ul style="list-style-type: none"> ✓ I feel the communication is really good. We get plenty of notice and are informed and included in choices. Only problem is my child doesn't always get his letters as he comes home early. (FS2) ✓ Yes, I feel we are always updated on what's going on in the school. (FS2 & Y2) ✓ Yes, communication is really good – text messages, ParentMail. Newsletters are really good and most welcome. Lists of dates are really appreciated in advance. It's great having the Headteacher on the playground to answer any questions. (Y2) ✓ Yes, I feel communication has improved, if there is anything I have been unsure of I know I can always ask someone. Maybe other parents are not so comfortable to ask but that is more about them than the school. (Y2 & Y4) ✓ Communication is good. The newsletters are a really good feature. (Y4 & Y6) ✓ Yes, communication via letters. ParentMail etc is great. (Y4) ✓ Communication is great, especially ParentMail as it is used for reminders! (FS2, Y3 & Y5) ✓ Usually good except for yesterday with dinners, said sandwiches on the letter. (Y6) (There was confusion but no parents came and asked about it, all children were fed whether pack lunch or a hot meal, there wasn't a problem in school.) <p>➤ Ensure ALL children receive letters – names on letters and must be given next day.</p>
<p>PARENTAL ENGAGEMENT</p> <p>Do you feel welcomed into school? Do feel you are invited into school enough?</p>	<ul style="list-style-type: none"> ✓ The school has been very welcoming and because of my child's needs, I come into see Mrs Silk on a regular basis. (FS2) ✓ Yes, there are lots of opportunities for parents to come into school for different activities. (FS2 & Y2) ✓ Yes, through parent mornings, parent forums and assemblies. (Y2) ✓ Yes, it is a difficult balance to have an open school and a safe efficient school. It has been different not having the assembly on Friday but I understand how cramped it can get in the hall. (Y2 & Y4) ✓ Yes, staff are very friendly. (Y4 & Y6) ✓ I feel welcomed by the Headteacher and Receptionist but feel uncomfortable with my child's teacher. I don't like the fact if there's an issue she discusses it in front of other parents. (Y4) ✓ I appreciate the parent forum and have seen the feedback from previous meetings has been actioned. Thank you. (FS2, Y3 & Y5) ✓ Yes, it has been quite nice to come to Eureka while I've been off work to see more. (Y6) <p>➤ Speak to teachers about talking to parents in the classroom as opposed to the playground.</p> <p>(Attending a Friday assembly was changed due to the same parents attending, without their child receiving a certificate and then staying with Y6 and limited</p>

	<p>supervision – now invited to special achievement assemblies and class assemblies as well as weekly parent mornings.)</p>
<p>WEBSITE Do you find the website useful / helpful? Do you go on the website often?</p>	<ul style="list-style-type: none"> ✓ I have been on the website a few times when I have needed to find out info, e.g. term dates. (FS2) ✓ Yes, I occasionally go on the website as do my children. (FS2 & Y2) ✓ Really like the new website. Very easy to navigate, useful information on there. Noticeboard good to see what’s happening. Check the website about once a week. Haven’t been on the games yet but look great. (Y2) ✓ The website is helpful, some classes I think update better than others but it is good and much improved. (Y2 & Y4) ✓ I like the website but perhaps the teachers could update it more regularly (not all up to date). (Y4 & Y6) ✓ I go on the website, it’s nice to see things about the school. (Y4) ✓ The website is great and is useful as it is kept up to date. (FS2, Y3 & Y5) ✓ I use the website only when I need to know about something. (Especially about homework.) (Y6) <p>➤ Put on briefing minutes (15/12/17) for class pages to be updated with Spring information and add work and photographs.</p>
<p>SAFEGUARDING Do you feel your child / children are safe here? Do you feel that we are achieving ‘safe, happy and comfortable’ for all at Eureka? Are you worried about anything?</p>	<ul style="list-style-type: none"> ✓ Yes feel safe and achieving ‘safe, happy and comfortable’. No to being worried about anything. (FS2) ✓ Yes, I have no issues with safety of the school. My children enjoy coming to school. (FS2 & Y2) ✓ Yes, no worries at all. (Y2) ✓ Yes, I feel the children are safe, both of mine are happy here and any little niggles they have seem to be more social with friends which are normal for their age. The teachers are always open to talk about any issues. (Y2 & Y4) ✓ Yes feel safe and achieving ‘safe, happy and comfortable’. No to being worried about anything. (Y4 & Y6) ✓ Yes, very safe. (Y4) ✓ Very much so. Great feedback from my children about anti-bullying week. (FS2, Y3 & Y5) ✓ My child has had quite a few issues which I personally needed to prompt and highlight. My child does get very stressed about falling out issues but I have to say seems to have been dealt with ok. (Y6)
<p>BEHAVIOUR Do you like the new behaviour system? Do you feel that it is working? Do you have any concerns?</p>	<ul style="list-style-type: none"> ✓ The way the behaviour system works is great. Behaviour is dealt with when it’s required and the next day is a new start. (FS2) ✓ I am happy with the behaviour system but I would like my child to be part of the merit system also even if it takes her longer to achieve it with only being here in the morning. (FS2 & Y2) Spoke to parent and explained FS2 has a slightly different system and don’t bring slips home like Y2. Her child can achieve purple notes. Mum was happy with the explanation. ✓ Yes! Great that all the information was sent out about it beforehand so we could understand it. Any questions, staff have been happy to answer. Really enjoyed the special assembly. (Y2) ✓ I like the new system. The children seem very proud to come home with their 25 merits and they really enjoyed the meal. (Y2 & Y4) ✓ No concerns. Everything seems positive. (Y4 & Y6) ✓ To a point I feel the system is ok. (Y4)

	<ul style="list-style-type: none"> ✓ The children are very clear with the system and it is consistent across the school. They very much want to keep all 25 merits. (FS2, Y3 & Y5) ✓ My child loves the new system, it is working for her. She seems to have kept out of trouble. (Y6)
<p>ANY OTHER COMMENTS</p>	<ul style="list-style-type: none"> ✓ I am still so glad that I moved my children to this school. (Y4 & Y6) ✓ I feel there could be more done to invite parents into school and to be more involved with occasions at school. Parents love to be involved with things their children are doing (trips etc). School has improved since the Head has come (more structure). (Y4) ✓ Homework – can it be set on the same day and if it is, spellings would be great to get some feedback from the spelling test. Homework can be, at times, a battle at home so that feedback would be useful to use as motivation. (FS2, Y3 & Y5) ✓ Eureka does work with the parents well, resolving issues. As we said at our table, it doesn't help when other parents get involved. Eureka has its different policies which seem to work well. I do think Year 6 is a tricky year anyway for most children, bit it is harder for someone with extra needs. She is progressing. (Y6) <p style="color: red;">➤ Discuss homework at staff meeting (13/12/17) so it is consistent on which day and spelling scores are sent home.</p> <p style="color: red;">(Parents are invited into school so much more since September: weekly parent mornings, special achievement assemblies every half term, class assemblies throughout the year, parent workshops)</p>